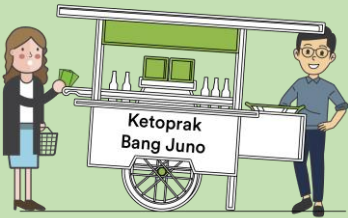


RESPONDING TO COVID-19: HOW CAN WE HELP?



SUPPORTING SMALL BUSINESS

Through Tunaiku, supporting small business owners has always been our priority. We have taken various actions to help them and will continue to do so.

- **Payment Holiday** to nearly **10,000** customers in April and this will continue to increase in the following months
- **Continue to disburse credits** by always putting forward the prudential principle.
- **Conduct survey** to analyze other impacted customers
- With a **46% CAR**, we are at a safe position to overcome all potential risks



EDUCATING THE COMMUNITY

We continue to provide financial literacy to Indonesian society through Swara <https://swara.tunaiku.com/finansial>. Swara is our financial education portal that contains information about financial literacy and lifestyle, which is packed in short and simple articles.

Swara currently carries out **#PastiLebihSiap** campaign to **equip and prepare Indonesian society with a better knowledge of financial planning to fight economic turbulence during this pandemic.**

#PastiLebihSiap provides tips and advices around operational contingency plans, including:

- ✓ **How to manage the business**
- ✓ **Update on government stimulus for SMEs**

In April, Swara has reached **>280,000** readers.

We'll continue to reach a wider society and provide quality information while you continue to **#stayathome**